



PRIVACY & COOKIE POLICY

Last Updated: 01 September 2026

1. Introduction

Welcome to the official website of Chalet Chiarina. This Privacy Policy describes how Piste Investments Srl, the owner and operator of Chalet Chiarina, collects, uses, and protects your personal data when you visit our website (www.chaletchiarina.com) or inquire about our luxury accommodations.

We are committed to protecting your privacy in accordance with the General Data Protection Regulation (GDPR) and relevant Italian data protection laws.

2. Data Controller

The legal entity responsible for your personal data is:

Piste Investments Srl, Condominio Centro Breuil, c/o Studio Odisio, Fraz. Breuil Cervinia 11028, Valtournenche, Aosta, Italy.

3. Information We Collect

We may collect and process the following data:

Identity Data: Your name, title, and family details.

Contact Data: Email and telephone number

Booking & Preference Data: Dates of stay, dietary requirements, and specific luxury preferences for your visit to Cervinia.

Technical Data: IP address, browser type, and location data collected via cookies.

4. How We Use Your Information

We use your data exclusively to provide a high-end, bespoke hospitality experience. Specifically:

To respond to availability inquiries and manage luxury bookings.

To communicate essential information regarding your stay.

To improve the functionality of our website.

To fulfil legal and tax obligations within the Italian jurisdiction.

5. Legal Basis for Processing

We process your data under the following legal frameworks:

Contractual Necessity: To fulfil a booking agreement.

Consent: When you voluntarily contact us via our email addresses.

Legal Obligation: To comply with Italian hospitality and tax laws.

Legitimate Interest: To maintain the security and performance of our website.

6. Data Retention and Sharing

We store your data securely and keep it only as long as necessary to fulfil the purpose for which it was collected. We do not sell your data to third parties. We may share data only with:

Essential service providers (e.g., website hosting).

Relevant Italian authorities (e.g., for tourist registration/taxation).

7. Your Rights

Under the GDPR, you have the right to:

Request access to the personal data we hold about you.

Request the correction or erasure of your data.

Object to the processing of your data.

Request data portability.

To exercise these rights, please contact us at: info@chaletchiarina.com.

8. Contact Details

For any questions regarding this policy or your data, please contact:

Piste Investments Srl

Address: Condominio Centro Breuil, c/o Studio Odisio, Fraz. Breuil Cervinia 11028, Valtournenche, Aosta, Italy.

Email: info@chaletchiarina.com

COOKIE POLICY

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1. What are Cookies?

Cookies are small text files stored on your browser or device when you visit www.chaletchiarina.com. They enhance your user experience and provide the website owner, Piste Investments Srl, with insights into how the site is used.

2. How We Use Cookies

We use cookies to ensure that our website operates smoothly and to provide a seamless browsing experience for our guests.

3. Types of Cookies Used

Strictly Necessary Cookies: These are essential for the website to function and cannot be switched off. They include security features and basic navigation.

Cookie	Provider	Purpose	Duration
cf_clearance	Cloudflare (first party)	Security and bot protection. Confirms the visitor has passed Cloudflare's checks so the site loads correctly	[confirm from Expires column]
wordpress_test_cookie	WordPress (first party)	Checks whether the browser accepts cookies	Session
__Secure-ENID	Google (third party, google.com)	Set by the embedded Google Map. Stores Google user preferences and settings	Approx. 13 months (expires 2027 per current observation)

Not Enabled: Analytical/Performance Cookies: These allow us to recognise and count visitors and see how they move around the website. This helps us improve the way our site works.

Not Enabled: Functional Cookies: These are used to recognise you when you return to our website, allowing us to personalise content.

Not Enabled: Targeting Cookies: These cookies record your visit to our website, the pages you have visited, and the links you have followed to make our website and advertising more relevant to your interests.

4. Managing Your Cookie Preferences (*Not Applicable - Strictly Necessary Cookies only enabled*)

You have the right to decide whether to accept or reject cookies.

Consent Banner: Upon your first visit, a banner will appear allowing you to accept or decline non-essential cookies.

Browser Settings: You can set your browser to block all cookies, though this may prevent some parts of the site from functioning correctly.

5. Changes to This Policy

Piste Investments Srl reserves the right to update this Cookie Policy to reflect changes in technology or legal requirements.

6. Contact Information

If you have any questions about our use of cookies, please contact us at:

Email: info@chaletchiarina.com

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